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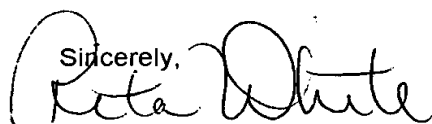
January 7, 2003

WILLIAM S FROMMER
FROMMER LAWRENCE & HAUG
745 FIFTH AVENUE
NEW YORK, NY 10151
US

Dear Sir/Madam,

This is to Deny your refund request in the amount of \$1,152.00, for patent/serial number 09914104.

Multiple claims present 12-16 & 28-32.

Sincerely,


RITA WHITE
PCT - National
Refund Section, Office of Finance

C. Burt